2020 Heart to Heart Foundation ANNUAL REPORT







'together with'



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Heart to Heart
Foundation continues
to contribute its work
to building a society
where everyone
happily lives together



Oh Jee-chul, Chairman of Heart to Heart Foundation

I would like to express my sincere gratitude to the supporters and partners who have always rendered great encouragement and love to our Foundation.

In 2020, each and every country in the world has suffered from the COVID-19, and the pain continues up to now. In particular, the suffering has been severer for the low-income families. The job loss made them it difficult to make ends meet, while the educational gap among children is widening. People in developing countries who do not even have drinking water are seriously unprotected and exposed to infectious diseases.

Heart to Heart Foundation delivered facial masks, hand sanitizers and daily necessities to the vulnerable families in Korea. The campaign drew the interest and support of many people, and its beneficiaries have expanded up to rural areas beyond the boundaries of the metropolitan area. In addition, an online public cheering campaign was held with developmental disability performers and famous Korean artists. and the online conversion of festivals and concerts for developmental disabilities allowed more people to sympathize and communicate together. Meanwhile, we have implemented an ICT-based educational program indispensable in the era of the Fourth Industrial Revolution, which is becoming more critical due to changes in the social environment.

The Foundation extensively implemented its COVID-19 response programs not only in Korea, but also in developing countries. We provided emergency relief supplies such as hygiene kits, quarantine goods and meal boxes to local residents and the medical facilities who are helplessly exposed to the pandemic, and continued to organize the educational program for the prevention of the epidemic. Currently, about 2.2 billion people worldwide do not have access to clean drinking water and about 300,000 children under the age of five are dying from waterborne diseases. Under such harsh circumstances, Heart to Heart Foundation will make its best efforts to provide clean water and sanitary toilets by water and sanitation facilities to developing countries.

Heart to Heart Foundation and its entire staff will continue to develop their capabilities innovatively with one accord and contribute to creating a beautiful world where no one is left by correspondingly responding to new social issues.

Also, we will continue to be thorough about internal and external audits to ensure that valuable contributions to the Heart to Heart Foundation can be used transparently and appropriately. We will regularly disclose the information on the operation of the Foundation to our sponsors and the people concerned.

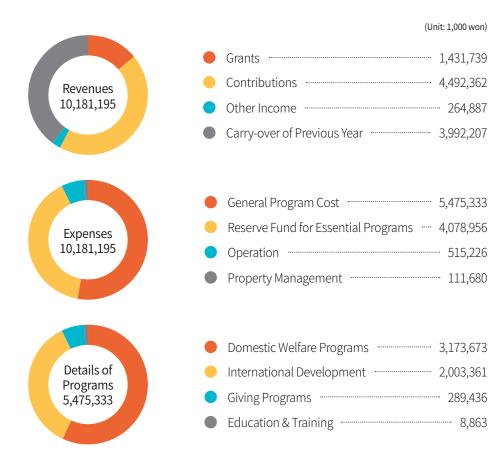
We look forward to your continued support and advice.

Thank you very much.

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Financial Report

The following is the details of the financial operation of Heart to Heart Foundation (registered with the Korean Ministry of Health and Welfare) and Heart to Heart International (registered with the Korean Ministry of Foreign Affairs) in 2020.



Sponsorship and Budget Management

We introduced a professional accounting management system to manage contributions properly. We established budget suitable to the purpose to use contributions transparently.

Transparent Information Disclosure

We disclosed the audit report, the minutes of the Board of Directors meetings, and details of preliminary and settlement accounts transparently on the websites of Heart to Heart Foundation and competent authority.

Thorough Internal and External Audit

We carry out thorough internal and external audits in accordance with the Inheritance Tax and Gift Tax Act, the financial accounting regulations of social welfare corporations and facilities, and the Act on Collection and Use of Donations.

Heart to Heart Foundation 04

Covid-19 Prevention Plan in Korea

2020 was a difficult time for everyone due to the unprecedented pandemic of COVID-19. Heart to Heart Foundation took the lead in supporting children in the vulnerable family in Korea with urgency.

February





Provided 30,000 Bottles of Hand Sanitizer in Daegu and Gyeongsangbuk-do Regions and Nationwide Promptly

Provided hand sanitizer to prevent COVID-19 infection at local children's centers that protect children after school.



Provided 1,500 COVID-19 Infection Prevention Kits

Provided infection prevention kits, comprising hand sanitizers, national safety masks, antibacterial wet tissues, and antibacterial soaps to children, residents of dosshouses, single mothers, and multicultural families.

June

August

December



Provided 150 Laptops for Online Classes

Provided laptops to children, adolescents and people with visual impairment who do not have a laptop to attend online classes.



Provided Clothing for Typhoon Victims

Provided clothing to flood victims in Cheorwon-gun, Gangwon-do, which was hit by COV-ID-19 as well as typhoon.



Provided 120,000 Small Masks for Children

Provided small masks to children living in local children's center and children's living facilities

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Covid-19 Prevention Plan Overseas

COVID-19 in developing countries is making the lives of vulnerable groups more impoverished and leaving children unprotected. Even healthcare workers are not resourceless in how to respond to the unprecedented pandemic, and people's right to health and education are hardly protected. Heart to Heart Foundation provided emergency support for the food security of the most vulnerable groups in developing countries and for the protection of children and the safety of health care workers.

Provided Food and Sanitation Kit





4,177 Households

20,885 People





Support for Livelihood Becomes Hope for Lipemba's Family in Tanzania

Salumu Lipemba (58) in Tanzania is the breadwinner of the family who supports his wife and three children by fishing. When COVID-19 broke out, the government restricted traveling across the country. It made it difficult for Lipemba's family, to do fishing and even have two meals a day. They tried other means of living, but it was not easy for Lipemba, who has a mobility impairment. Heart to Heart Foundation provided food and personal hygiene supplies to the Lipemba family who is struggling to make a living. Lipemba said that it was harder to see his children in starving than he and his wife did. He appreciated our help with a bright smile saying that how he was able to feed his children three meals a day.

Provided

Quarantine Supplies



43,200 People

Supported Public Health Centers and Trained Healthcare Workers



85 Locations 344 People

Provide COVID-19
Prevention Training



505,924 People

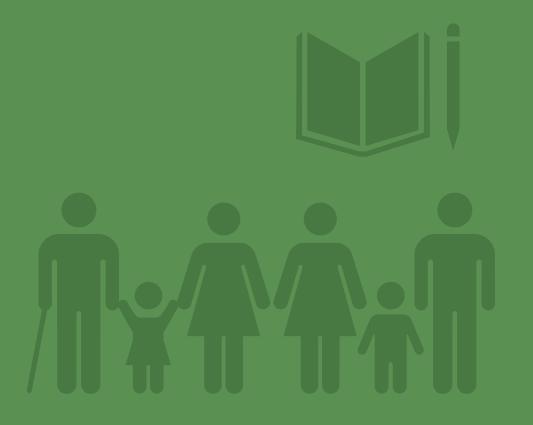


Emergency Support for Mrs, Unei in the Philippines

Mrs. Unei is 75-years-old and lives alone in her house made of wood near the sea. Before COVID-19 lockdown, her children living nearby supported her with living by selling the fish they caught in the sea in the market. However, ever since COVID-19 broke out, the government prohibited people from going out, making it difficult for her children to make living and even go to Mrs. Unei. Mrs. Unei had to live hand to mouth, solely depending on the food provided by her government. She even had difficulty moving. It was difficult to receive the ration and it was not enough for her. In the meantime, she received a package comprising food and hygiene products through the Philippine branch of Heart to Heart Foundation. She shared it with her children in need, spending her precious days with hope.

Domestic Programs

- O8 Children from Vulnerable Group Support Programs
- 09 Education Environmental Improvement Program
- Development and Support of Talented MusicStudents from Vulnerable Group
- Developing & Support of Next Generation
 Entrepreneurs with Vulnerable Group



426,021 Persons

We help children in the vulnerable group and their families who are struggling with poverty, disability, and diseases to grow into healthy members of society. Also, we are building a care system within the region through local network and collaboration.



59,337_{Persons}

vulnerable groups received help

41,787 Persons

received livelihood support, medical expenses, and supplies

13,190_{Persons}

poorly-fed children received healthy food package













children received support through the welfare network of Chungcheongnam-do

Education Environmental

Improvement Program

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Heart to Heart Foundation builds an infrastructure so that everyone can receive education equally without being limited by poverty and disability. The foundation provides a systematic educational environment to help children develop their future dreams and have a vision.



84,132_{Persons}

children received educational support

71,670_{Persons}

children were given guidelines for keeping eye health

3,190_{Persons}

visually impaired people received ICT online learning devices







9,272_{Persons}

children received special books

We discover and foster adolescents with musical talents so that they could grow into the next generation with outstanding talents in culture and arts. With continuous support for systematic and professional music education, the adolescents who received educational support have greatly improved their musical skills. They are demonstrating excellent academic achievements at school and in competitions at home and abroad.



278,830 Persons adolescents received support to foster music talent

3,756 Persons children and adolescents received support for music training

275,074_{Persons}

audience came to the concert presented with professional musicians





Developing & Support of Next Generation Entrepreneurs with Vulnerable Group

We provide a place to receive IT training for marginalized children who do not have the opportunity to receive professional education using artificial intelligence, Internet of Things, and information and communication technology. The training is given to eliminate the information gap and education imbalance.

11



3,722 Persons

1,200_{Persons}

children and adolescents received IT training

530

specialized high school students were selected as scholarship students for IT training







1,992 Persons

adolescents received online mentoring for IT career development

Future Programs for People with Developmental Disabilities

- 15 Cultivating Professional Musician with Culture and Art Support Program for Developmental Disabilities
- 16 Occupational Rehabilitation Programs for Developmental Disabilities

Heart to Heart Orchestra

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293,896 Persons

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Heart to Heart Orchestra

Heart to Heart Orchestra is a role model representing the orchestra of the vulnerable groups in Korea. In addition to performing at world-class performance venues such as Carngie Hall, Washington, D.C. Kennedy Center, and Seoul Arts Center, the orchestra has given more than 900 concerts to date and has taken the lead in improving the disability awareness and the rehabilitation and self-sufficiency of people with developmental disabilities.

Orchestra, brass ensemble, string quartet quintet, flute ensemble



119,817_{Persons}

participated in the orchestra's concerts

34_{Persons}

professional members of the orchestra with developmental disabilities

90 $_{\mathsf{Times}}$

Concerts by a professional performance team in developmental disabilities.











Cultivating Professional Musician with Culture and Art Support Program for Developmental Disabilities

We support people with developmental disabilities who have musical talents to improve their social skills and grow competence in music. We help performers with developmental disabilities to grow into professional performers through various stage experiences and cultural and arts activities.

15



85,600 Persons

developmental disabilities received culture and arts support

 $60,700_{\text{Persons}}$ participated in the national music festival

of people with developmental disabilities

24,900_{Persons}

participated in the first recital of people with developmental disabilities



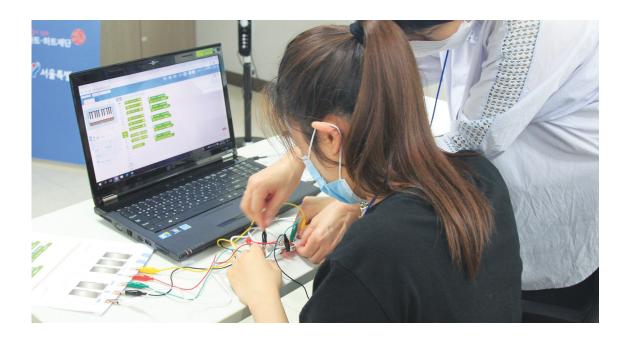




first recitals by people with developmental disabilities

Occupational Rehabilitation Programs for Developmental **Disabilities**

We support young adults with developmental disabilities to participate in the society and become self-sufficient to lead a happy and healthy future. In particular, we operated customized training programs to develop competencies required in the era of the fourth industrial revolution and made efforts to develop new jobs that reflect the characteristics of people with developmental disabilities.



2,573 Persons

developmental disabilities received support for self-sufficiency 2,544_{Persons}

participated in the developmental disability awareness improvement instructor job creation project

554_{Times}

ICT education for developing employment capabilities of developmental disabilities

disabilities related with employment

people with developmental

Developmental Disability Awareness Education Program

We are promoting various activities, including the disability awareness improvement program that combines professional experiences in social welfare projects and talents of people with developmental disabilities, training of instructors, campaigns, and research, creating a society where people with disabilities and people without can live together



85,906 Persons

participated in developmental disability awareness improvement program and campaign 66,108_{Persons}

17

participated in developmental disability awareness improvement program

11,687 Persons

participated in disability awareness improvement program instructor training

participated in disability awareness improvement campaign



















International Programs

- 20 Eye Health Project
- 22 WASH (Water, Sanitation and Hygiene) Project
- 24 Support for School Sanitation and Vulnerable Families



1,044,539 Persons

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Eye Health Project

Heart to Heart Foundation is implementing a strategy of integrating the functions of ophthalmic services into the existing health system, considering sustainability beyond short-term outcomes. Through this, we are seeing meaningful results in protecting more people's eyesight and improving the quality of living beyond economic and social constraints in developing countries where resources are limited.



1 No Poverty **前**常常情















children in vulnerable groups received ophthalmic surgery in Cambodia

2_{Places}

locations in Bangladesh received equipment support for developing the Vision Center

Cambodia

Please Give the Light of Hope





Srei Mom, who lives in Cambodia, is a mother of two children with visual impairment. It was difficult enough to see Sieng Li, her first daughter, seven-years-old, losing her vision completely after she was diagnosed with pediatric cancer for retinoblastoma. But now even Srei Bong, her second child was also diagnosed with the same disease at the age of five months and gradually losing her vision.

To nurse and care for her two children, her mother, and father who is a driver had to reduce working hours, and the living became even more difficult. They had to depend on help from her relatives for both living expenses and hospital expenses.

While struggling in sorrow for not being able to provide proper treatment to their sick children and the hardships of life, they received support for Srei Bong's hospital expenses, baby supplies, and daily necessi-

ties through Heart-Heart Foundation.

After being treated consistently for a year, Srei Bong's tumor reduced greatly and she recovered her sight greatly than before. While the child was getting better, Srei Bong's family gradually regained stability.

Srei Bong's parents could endure a difficult year with the help of many supporters, and most of all, they thanked that Srei Bong can see again instead of losing sight.



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WASH (Water, Sanitation and Hygiene) **Project**

Approximately 2.2 billion people worldwide do not have access to clean drinking water, and about 300,000 children under the age of five are dying from waterborne diseases. WASH stands for Water, Sanitation and Hygiene, which means to provide drinking water and sanitary facilities. Heart to Heart Foundation is contributing to helping more residents access safe and clean water and use hygienic toilets, which are basic human rights, through the installation of drinking water and sanitation facilities in developing countries. Furthermore, we guarantee the right to health of local residents by supporting the prevention and treatment of waterborne diseases.



5,493_{Persons}

primary caregivers of children under the age of five received health and sanitation training in Tanzania

17,831_{Persons}

residents received treatment for waterborne disease in Malawi

450,539_{Persons}

residents received sanitation training and have access to drinking water facilities

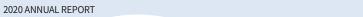












Malawi



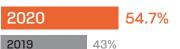
A Well that Returned Safe and Healthy Life

Heart to Heart Foundation has designated two areas, Ngoque and Chiqueo in Machinga, Malawi as waterborne diseases prevention areas and has promoted drinking water and sanitation improvement program since February 2019. In Malawi, 4,500 children under the age of five are dying each year from diarrhea, and particularly, the mortality rate of children under the age of five in Machinga is the 6th highest among 28 counties (81 in 1.000 children).

According to the survey of the areas, only 37.75% of 141,706 people in the two villages, Ngoque and Chiqueo, had access to clean water. The Malawi branch of Heart to Heart Foundation added a total of 28 new drinking water facilities in Ngoque and Chiqueo from 2019 to 2020, which allowed 54.7% of villagers to access clean water.



Percentage of population with access to safe and clean water in Machinga, Malawi





Tanzania

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Education to Prevent Diarrhea in Children Caused by **Waterborne Diseases**

Each public health center in Tanzania trained the primary caregivers of children under the age of five about how to prevent waterborne disease through the Mother and Child Health Clinic.

To give consistent and clear education on preventing waterborne disease, we distributed educational materials for waterborne disease prevention to public health center staff, who provided waterborne disease prevention training to the primary caregivers.

We went further to visit public health centers to monitor how the training is given and share improvements to improve the quality of education and made efforts to ensure that children in Tanzania no longer suffer from diarrhea.



Percentage of Students Practicing Proper Handwashing in Tanzania

2020

67.6%

2019 4.9%



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Support for School Sanitation and Vulnerable Families

Heart to Heart Foundation supports children, adolescents, and young adults of the vulnerable family to guarantee their educational opportunities so that they can continue learning without being marginalized economically and socially. Schools were closed in 2020 due to COVID-19 pandemic, which made it difficult to actively carry out school-based activities. In 2021, we will make sure more students receive educational opportunities and stay healthy.







75_{Persons}

students received scholarship



Pirom, a 13-year-old boy who lives alone with her mother in Clanghai, Siem Reap, Cambodia. His father died seven years ago, and his two older brothers live at a distance. His mother earns bread with difficulty by helping others with farming or selling fish she caught nearby in the market. No one in Pirom's family went further than elementary school. Pirom is in the fifth grade this year, and he has to give up learning when he graduates from elementary school due to his poor sight and a difficult domestic circumstances. But Pirom wants to go to the middle school. His mother also desperate wishes that his son becomes much healthier and attend middle school.

Uzbekistan

We supported the students of Uzbekistan Institute of Technology to continue their learning.



Uzbekistan emphasizes the importance of education, in so much that they say it was education that made Korea achieve today's growth. The whole nation is quite enthusiastic about education, and the competition rate for college entrance is also quite high, above 10 to 1 on average.

However, the tuition is no longer free from the second semester of 2001, and the burden of tuition increased considerably. There is no system that funds students in the low-income family like in Korea. The economic burden has grown enormously for most students and their families except the students receiving scholar-ships for academic achievement.

Also, the government took measures to restrict traveling within the country due to COVID-19 after the first

confirmed case was found in March 2020, many people lost their jobs and their income, which increased the burden of education expenses on households further.

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Heart to Heart Foundation is promoting a tuition support project to discover excellent science and engineering talents and help them to pursue their learning.



Giving Campaign

550,613 Persons

Online & Media Campaign

Heart to Heart Foundation is contributing to the spread of the sharing culture by deploying various online campaigns with the Heart Bear, the mascot for sharing. Through online fundraising platforms, Naver Happy Bean, Daum Kakao Value Together, and SKT Star Angel, we are running campaigns for marginalized children at home and abroad.

















125,840_{Persons}

online campaign participants







13,500 Persons offline campaign participants

411,273 Persons online and offline promotion participants

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Supporters

Collaborators and Sponsors in 2020

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MINT Intervention Hospital bioMerieux Korea Community Chest of Korea

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Seoul City Hall

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Seah Holdings

NGO Network for Eradication of Neglected Tropical

Diseases (NNN)

Songpa-gu Office

Euijeongbu Full Gospel Church

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Kakao

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POSCO 1Percent Foundation

POSCO International

Korea Tourism Organization

Korea International Cooperation Agency (KOICA)

Korea Trade Network Korea Cableway Industry Korea Hydro & Nuclear Power

Korea Disabled People's Development Institute Korea Employment Agency for the Disabled Korea Disabled Person Dance Association Korea Child Welfare Center Association

Hanil Development Hancom

Social Solidarity Bank HENRY BEGUELIN

Hyundai Department Store Social Welfare Foun-

Hyundai Museum of Kids' Books & Art Hyewon Medical Foundation

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		Welfare, Yonsei University		
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		* *		
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